



CALIFORNIA HIGHWAY PATROL PRESS RELEASE

FOR IMMEDIATE RELEASE

24-22

April 12, 2024

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CHP SALUTES THOSE WHO ANSWER THE CALL FOR HELP

SACRAMENTO, Calif. – National Public Safety Telecommunicators Week, April 14-20, is an opportunity to shine the light on the unseen heroes who keep us safe in our times of greatest need. Public Safety Dispatchers play a critical role in orchestrating emergency response efforts, providing vital information to both the callers and emergency responders.

“These women and men are the first point of contact during an emergency, navigating a crisis with composure and expertise to provide vital instructions, while seamlessly coordinating efforts behind the scenes,” said California Highway Patrol Commissioner Sean Duryee. “Their dedication and unwavering commitment to public service deserve praise and recognition.”

The CHP has more than 700 dedicated professionals who serve in that role, working on the front lines of public safety and service, fielding a vast majority of cellular 9-1-1 calls in the state. Last year, the CHP handled approximately 6.6 million calls for service statewide. Of those calls, 4.6 million were to 9-1-1.

In addition to their primary responsibilities, dispatchers often act as lifelines for individuals in distress offering reassurance, guidance, and support until help arrives. Their ability to remain calm under pressure, think quickly on their feet, and maintain professionalism in the face of chaos is truly commendable.

The CHP has several openings for public safety dispatchers and public safety operators and is actively recruiting Californians to answer the call of this rewarding career. For more information, [register](#) to attend an online hiring seminar at 6:30 p.m. on Wednesday, April 24. Or take the next step and [apply today](#).

The mission of the CHP is to provide the highest level of Safety, Service, and Security.

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